





Introduction to Technology Stewardship Worksheets

Strategy 3: Choose a Commercial Platform/Free or Upgrade

ICT Platform	Toolset	Key Features	Pricing Plan
FrontlineSMS 	<input type="checkbox"/> SMS <input type="checkbox"/> database <input type="checkbox"/> API integration <input type="checkbox"/> analytics	<input type="checkbox"/> Desktop platform with mobile app <input type="checkbox"/> can be used without internet connection <input type="checkbox"/> SMS notifications for individuals or groups <input type="checkbox"/> auto-forward to email <input type="checkbox"/> contact database <input type="checkbox"/> scheduling <input type="checkbox"/> keyword interactivity <input type="checkbox"/> database import/export <input type="checkbox"/> 3 rd party API integration <input type="checkbox"/> custom workflows (cost)	Free with tiered monthly subscription above 250 messages month
Textit 	<input type="checkbox"/> SMS <input type="checkbox"/> IVR <input type="checkbox"/> database <input type="checkbox"/> API integration <input type="checkbox"/> analytics	<input type="checkbox"/> Desktop platform with mobile app <input type="checkbox"/> SMS notifications for individuals or groups <input type="checkbox"/> IVR tool <input type="checkbox"/> design workflows with visual interface <input type="checkbox"/> keyword interactivity <input type="checkbox"/> scheduling <input type="checkbox"/> contact database <input type="checkbox"/> database import/export <input type="checkbox"/> 3 rd party API integration	Free 1000 messaging credits; purchase additional credits \$20/\$40/\$140
Ushahidi 	<input type="checkbox"/> geomapping <input type="checkbox"/> SMS <input type="checkbox"/> search tool <input type="checkbox"/> photo sharing <input type="checkbox"/> notification <input type="checkbox"/> visualization tool <input type="checkbox"/> API integration <input type="checkbox"/>	<input type="checkbox"/> Desktop platform with mobile app (Android, iPhone) <input type="checkbox"/> crowdmapping platform <input type="checkbox"/> data management features <input type="checkbox"/> 3 rd party app integration <input type="checkbox"/> notifications by email <input type="checkbox"/> submissions by SMS or mobile app <input type="checkbox"/> tagging and rating of content <input type="checkbox"/> database import/export(?)	Free basic; \$99/mo or \$499/mo for additional features

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Slack 	<input type="checkbox"/> messaging <input type="checkbox"/> group messaging <input type="checkbox"/> content repository <input type="checkbox"/> search tool <input type="checkbox"/> document editor <input type="checkbox"/> file sharing <input type="checkbox"/> photo sharing <input type="checkbox"/> notification <input type="checkbox"/> API integration	<input type="checkbox"/> Desktop platform with mobile app (Android, iPhone) <input type="checkbox"/> team communication and collaboration <input type="checkbox"/> private or group messaging <input type="checkbox"/> file sharing and collaboration <input type="checkbox"/> advanced archive and search features <input type="checkbox"/> 3 rd party app integration	Free basic; \$8-15/per user per month depending on features
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Reference: Gow, G., Jayatilake, C., Hambly Odame, H., Dissanayake, U., McMahon, R., Jayasinghe-Mudalige, U. K., & Waidyanatha, N. (2018). An Introduction to Technology Stewardship for Agricultural Communities of Practice: Course Workbook (2nd edition). Available at: <https://doi.org/10.7939/R3QV3CK28>